INTERNAL AUDIT DEPARTMENT

ASSET MANAGEMENT

**First Follow-Up
Information Technology Audit:
Health Care Agency
Selected Cybersecurity Controls
As of November 30, 2025**

**Audit No. 2419-F1
Report Date: February 6, 2026**

Recommendation Status

1	**Implemented**
1	**In Process**
0	**Not Implemented**
0	Closed

February 6 2026

To: Veronica Kelley, DSW, MSW, LCSW
               Health Care Agency Director

From: Aggie Alonso, CPA, CIA, CRMA
               Internal Audit Department Director

Subject: First Follow-Up Information Technology Audit: Health Care Agency Selected
               Cybersecurity Controls

We have completed a follow-up audit of Health Care Agency (HCA) Selected Cybersecurity Controls administered or monitored by HCA, original Audit No. 2419 dated March 25, 2025. Additional information, including background and our scope, is included in Appendix A.

We followed up on the status of the two recommendations from our original audit and concluded that HCA implemented one recommendation and is in process of implementing the other recommendation. A second follow-up audit will be performed in approximately six months, and we will provide a follow-up form to facilitate that audit. Any recommendations still in process at that time will be brought to the attention of the Audit Oversight Committee at its next scheduled meeting.

We appreciate the assistance extended to us by HCA personnel during our follow-up audit. If you have any questions, please contact me at (714) 834-5442 or Deputy Director Jose Olivo at (714) 834-5509.

Attachments

Other recipients of this report:
  Members, Board of Supervisors
  Members, Audit Oversight Committee
  County Executive Office Distribution
  HCA Distribution
  Foreperson, Grand Jury
  Robin Stieler, Clerk of the Board
  Eide Bailly LLP, County External Auditor

Internal Audit Department

RESULTS	

Finding No. 1	**Inventory Not Updated**
	HCA's enterprise asset inventory system included assets (e.g., laptops and workstations) that were marked as active but were no longer in use, increasing the risk of misidentifying asset location.
Category	**Control Finding**
Recommendation	HCA management periodically update its enterprise asset inventory system (e.g., every six months).
Status	**In process.** We confirmed that HCA upgraded its enterprise asset inventory system to a countywide cloud-based asset management platform. However, the system still had incorrect information for one (33%) of the three enterprise assets tested during the follow-up. HCA management plans to review and update all its enterprise assets by June 2026. Based on the actions taken, we consider this recommendation in process.

Finding No. 2	**Capital Assets Not in Inventory**
	HCA tracked capital assets (e.g., computers greater than $5,000) on a spreadsheet instead of using their enterprise asset inventory system, increasing the risk of misidentifying asset location.
Category	**Control Finding**
Recommendation	HCA management track its capital assets in the countywide enterprise asset management system.
Status	**Implemented.** We confirmed HCA upgraded its enterprise asset inventory system to the countywide cloud-based asset management platform, which includes tracking of capital assets to ensure accurate asset location and serial number information. We tested two capital assets and verified they were properly recorded and tracked in the system. Based on the actions taken, we consider this recommendation implemented.

Audit Team	Michael Dean, CPA, CIA, CISA	Assistant Deputy Director
	Jimmy Nguyen, CISA, CFE, CEH	Senior IT Audit Manager
	Michael Steinhaus, CISA, CIA, CPA	IT Audit Manager
	JC Lim, CIA, CISA, CFE	Senior IT Auditor
	Gabriela Cabrera, CIA	Administrative Services Manager

INTERNAL AUDIT DEPARTMENT

APPENDIX A: ADDITIONAL INFORMATION	
SCOPE	Our follow-up audit was limited to reviewing actions taken by HCA as of November 30, 2025, to implement the two recommendations from our original audit dated March 25, 2025.
BACKGROUND	In the original audit, we reviewed selected HCA cybersecurity controls administered or monitored by HCA and identified two Control Findings.

Internal Audit Department

Implemented	In Process	Not Implemented	Closed
The department has implemented our recommendation in all respects as verified by the follow-up audit. No further follow-up is required.	The department is in the process of implementing our recommendation. Additional follow-up may be required.	The department has taken no action to implement our recommendation. Additional follow-up may be required.	Circumstances have changed surrounding our original finding/ recommendation that: (1) make it no longer applicable or (2) the department has implemented and will only implement a portion of our recommendation. No further follow-up is required.